



## Epump Ltd

Efficient, Economical Pumping Solutions

### General Terms and Conditions of Epump.co.uk & Pumpgear.co.uk Website use.

This website contains information provided by manufacturers and the applications suggested are based on their knowledge and experience. Full instructions are provided and should be read and understood by the user prior to use.

The user is responsible for taking all necessary steps to comply with the relevant safety legislation and other requirements of his or her particular installation and is responsible for the application and use of the goods.

Epump Ltd. cannot be held responsible for loss, injury or damage to property or persons when using these products. We do not accept liability for consequential loss.

Unless stated prices quoted exclude V.A.T. and carriage, insurance and packing which will be charged extra at cost.

Delivery Dates are given as accurately as possible. We shall be under no liability whatsoever for any delay in performance of any order by reason or in consequence of force majeure or of any matter or thing outside our control including but not limited to labour troubles, civil commotion, natural catastrophe, government restriction, shortage of supplies or customer's instructions or lack of instructions. The goods will be supplied immediately or as soon as possible on receipt of the buyers order.

Claims for loss or damage to goods must be submitted in writing, on paper or by e-mail within 7 days of receipt.

The goods remain the property of Epump until they have been paid for in full. The risk passes to the buyer at the time of delivery. Payment shall be made for the goods in full in GB£ prior to dispatch or where credit is agreed within 30 days following invoice.

Should the goods be deemed unsatisfactory for the intended purpose, following agreement with the company, the customer is free to return the goods, in unused condition and in original packaging for credit, less packing and carriage costs and a 10% restocking charge.

In the event that the buyer considers goods not of the proper quality or specification advised, he must give written notice so that we can investigate his claim. Epump liability for this will be limited to the invoice price of the goods following proof of defective quality or misrepresentation and shall not extend to consequential losses.

The manufacturer's warranties and product liability insurances will apply.

The contract will be governed by and constructed in accordance with the laws of England and the buyer agrees to the jurisdiction of the English Courts.

These terms and conditions also apply to Epumpshop.co.uk web site.

### **Epump Ltd. October 2011**

Epump Ltd, 14 Rolling Mill, Consett, Co. Durham, DH8 6NH  
Telephone/Fax: 01207 589500  
VAT No. 977 8324 62  
Registered in England, Company Number 6991045